



**nova**  
broadband

### **Standard Installation**

Standard installation consists of:

- A small antenna/radio unit installed on an existing TV pole, a new TV pole (extra cost) or a satellite bracket (included)
- A cable run from the antenna/radio unit to the termination point
- A power supply (requires mains outlet) and POE (Power Over Ethernet) injector
- A phone adapter if required (extra cost), terminated at broadband termination point
- Demonstration of internet connectivity on the installer's laptop
- 1.5 hours on-site is included in the installation price. Extra labour to be quoted for
- The location of the antenna will be dictated by line-of-sight requirement
- The customer (or representative) must indicate any installation preferences BEFORE commencement of work. Any re-work following installation will be charged for.

Termination Point

- The customer must nominate a room for termination of the broadband service
- The installer will do their best to accommodate this request, however it may be necessary for technical reasons for the installer to nominate another point
- The termination point must have sufficient available mains outlets

Cabling

- A Cat5 cable must be run from the antenna unit to the termination point
- The customer must accept that this cable can not be completely hidden
- Standard cable run is external, utilising valleys, gutters, downpipes or cable clips for support
- Internal cabling is not included and may be quoted for
- It is usually necessary to drill a masonry hole for cable entry. Holes are drilled with "up" angle to prevent water ingress and drill bit may dislodge a small amount of plaster around the hole
- If the customer has any special cabling requirements, the installer may quote extra. In particular, we do not include cabling of phone adapter to any other location than the broadband termination point as standard.

Customer's IT Equipment

- Any configuration of customer's computers, routers, etc. is not included but the installer may help out subject to time constraints. There is no warranty over configuration of customer's equipment and no subsequent responsibility or support for same

1A Fota Business Park, Carrigtohill, Co. Cork

Phone: 021 242 9560

Email: [info@novabroadband.ie](mailto:info@novabroadband.ie)

Web: [www.novabroadband.ie](http://www.novabroadband.ie)

Nova Networks Ltd T/A Nova Broadband

Registered office as above, Registered in Ireland, Registration No. 384966 Directors: D. Mc Donald, P. Mc Donald